



**PGCS**

*Let your Business work for You*

Our mission is to enable sustainable business growth of business enterprises using national/international standards to organize, develop, conform and sustain.

# Reasons To Get Certified

A list of ten benefits to having your company go through the registration process for Management Standards is provided here. Once you have decided that ISO certification is right for your company, you will be ready to read up on how to get certified to ISO and start preparing your documentation.

## 1. Increased Efficiency

Companies that go through the chosen Management Standards certification process have given a lot of thought to their processes and how to maximize quality and efficiency. Once certified for the relevant management standard, the processes are established and guidelines in place for anyone to follow easily, making training, transitions, and trouble-shooting easier.

## 2. Increased Revenue

Studies have shown that certified companies experience increased productivity and improved financial performance, compared to uncertified companies.

## 3. Employee Morale

Defined roles and responsibilities, accountability of management, established training systems and a clear picture of how their roles affect quality and the overall success of the company, all contribute to more satisfied and motivated staff.

## 4. International Recognition

The International Organization for Standardization (ISO) is recognized worldwide as the authority on quality management systems and other standards.

## 5. Factual Approach to Decision Making

All management standards set out clear instructions for audits and process reviews that facilitate information gathering and decision making based on the data.

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## 6. Supplier Relationships

Mutually beneficial supplier relationships are one of the key attractions of registration. Following the processes for documentation and testing ensure quality raw materials go into your production system. The process also requires thorough evaluation of new suppliers before a change is made and/or consistency with respect to how and where orders are placed.

## 7. Documentation

All management systems require documentation of all processes and any changes, errors and discrepancies. This ensures consistency throughout production and accountability of all staff. This also guarantees traceable records are available in case of non-compliant products or raw materials.

## 8. Consistency

One of the foundations of management systems; All processes from research and development, to production, to shipping, are defined, outlined and documented, minimizing room for error. Even the process of making changes to a process is documented, ensuring that changes are well planned and implemented in the best possible way to maximize efficiency.

## 9. Customer Satisfaction

Client confidence is gained because of the universal acceptance of registration. Customer satisfaction is improved because of the benefits of registration to company efficiency, consistency and dedication to customer service.

## 10. Improved Processes

All management systems outlines audit processes, management review and improvement processes based on collected data. Improvements are carefully planned and implemented based on facts, using a system of documentation and analysis, to ensure the best decisions are made for your company.

# Management Systems

Why you need it for your organization?

Problems	Solutions
<ul style="list-style-type: none"> <li>• Slow Business Growth</li> <li>• Poor Performance of Teams</li> <li>• High Cost of Operations</li> <li>• Low Customer Condense</li> <li>• Management Time in Daily Operations</li> </ul>	<p><b>QMS -Quality Management System</b> requirements specified in ISO 9001 Standard</p>
<ul style="list-style-type: none"> <li>• High level of Waste Generation</li> <li>• High level of Air / Noise Pollution</li> <li>• High level of Water / Land Contamination</li> <li>• Warnings / Notices from Government</li> <li>• Poor Attitude of Employees towards Environment</li> </ul>	<p><b>EMS Environment Management System</b> requirements specified in ISO 14001 Standard</p>
<ul style="list-style-type: none"> <li>• Incidents / Accidents leading Minor Injuries</li> <li>• Fatal injuries leading to disability / death</li> <li>• Damage of property (buildings, equipments etc)</li> <li>• High cost of litigations and penalties</li> <li>• Unsafe Practices &amp; Unsafe Acts</li> </ul>	<p><b>OHSMS Occupational Health and Safety Management System</b> requirements specified in OHSAS 18001 / ISO 45001 Standard</p>
<ul style="list-style-type: none"> <li>• Poor HACCP Hazards Analysis and Critical Control Points in Food Chain</li> <li>• Low Sales / Low Customer Condence</li> </ul>	<p><b>FSMS Food Safety Management System</b> requirements specified in ISO 22000 or HACCP Standards</p>
<ul style="list-style-type: none"> <li>• Information Leakage &amp; Misuse</li> <li>• Loss of Trust in contractual obligations</li> <li>• Delays in Sign up of International Contracts</li> </ul>	<p><b>ISMS Information Security Management System</b> requirements specified in ISO 27001 Standard</p>
<ul style="list-style-type: none"> <li>• Not Happy with IT Infrastructure Management</li> <li>• Poor IT Enabled Services</li> <li>• High Number of unresolved Complaints</li> </ul>	<p><b>ITSM- IT Service Management System</b> requirements specified in ISO 20000 Standard</p>
<ul style="list-style-type: none"> <li>• Perceived Risks of using Medical Devices</li> <li>• Low Sales / Low Customer Condense</li> </ul>	<p><b>Medical Devices Quality Management System</b> requirements specified in ISO 13485 Standard</p>
<ul style="list-style-type: none"> <li>• High cost of energy use (Power,Water,Fuel etc)</li> <li>• Poor Energy Efficiency and Performance</li> </ul>	<p><b>EnMS - Energy Management System</b> requirements specified in ISO 50001 Standard</p>
<ul style="list-style-type: none"> <li>• Poor Laboratory Management Practices</li> <li>• Low Stakeholders Condense</li> </ul>	<p><b>Medical Laboratories</b> requirements specified in ISO 15189:2012</p>
<ul style="list-style-type: none"> <li>• Inadequate Risk Management Strategies</li> <li>• Lack of control on disaster management consequences</li> </ul>	<p><b>BCMS Business Continuity Management System</b> requirements specified in ISO 22301 Standard &amp; supporting standard guidelines ISO 31000</p>

# Our Services

## Customized Packages

### Silver Package

- Pre Audit One Day
- Final Audit One / Two Days
- Annual Audit One / Two days ( 12th & 24th Month )

### Gold Package

- Training on Internal Audit One Day
- Documentation Review One Day (Adequacy & Compliance)
- Pre Audit One Day
- Final Audit One / Two Days
- Annual Audit One / Two days ( 12th & 24th Month )

### Platinum Package

- Training on
  - Documentation One / Two Days
  - Implementation - One / Two Days
  - Conducting Studies - One / Two Days (as required by standards)
  - Internal Auditing - One / Two Days
- Documentation Review One Day (Adequacy & Compliance)
- Pre Audit One Day
- Final Audit One / Two Days
- Annual Audit One / Two days ( 12th & 24th Month )

Note : Re-certification - Every 3 Years / 36th Month (Common for all packages)

#### System Assessment :

- Conduct Gap Analysis against ISO / Industry Standards
- Prepare Blueprint for Organization Transformation
- Training on Implementation

#### System Development :

- Training on Standards Requirements
- Training on Documentation
- Training on Implementation
- Training on Internal Auditing

#### System Certification :

- Silver Package
- Gold Package
- Platinum Package

#### System Maintenance :

- Outsource your ISO Internal Audits
- Outsource your ISO Training requirements
- Outsource your ISO Documentation Reviews

#### System Integration :

- Integrate different ISO Standards or with Industry Standards like WRAP, CMMI, GMP, NBA, NABH etc.
- Training on Implementation of Integrated Management Systems ( IMS )

#### Systems for your Supply Chain :

- Enable your suppliers for delivery of quality products / services by PGCS Periodical Assessments against agreed standards.
- Training to your Suppliers for their capability development

#### Note :

We also help organizations create customized rating systems for its supply chain to improve quality of its products and services.

#### System for Business Excellence :

- Using Business Excellence Models for improving your Management Systems
- Preparations for Assessments against Excellence Criteria like EFQM etc.

#### System for Sustainable Development :

- Correct your processes / systems based on GRI specified performance indicators (economic, environment and social) and sustainability reporting framework
- Verification of Sustainability Reports & its independent assurance ( Special Services )



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